



## Group Medical Services Inc.

. . . Our commitment to our customers, our employees, and to the communities we serve is articulated through our visions, mission and the values that we have adopted.

Our **VISION** . . . to be the health and travel insurer of choice, for individuals and employers, in the communities we serve.

Our **MISSION** . . . to provide choice, value and exceptional service to customers.

We will continue to be innovative in providing health and travel insurance to individuals and businesses in our communities. We will strive to earn the loyalty of our customers by offering a choice of affordable products that meet their needs combined with service that exceeds their expectations. We accomplish this through our team of dedicated, skilled staff accepting the challenges for corporate and personal growth.

As an organization, we will maintain our commitment to social responsibility and good citizenship.

Our **VALUES** . . . are our guiding principles:

**Caring** We will demonstrate to our customers that we care about them as individuals and that we understand their needs in our interactions with them.

**Cooperation** We recognize that partnerships help us achieve much more than we could do individually. As individuals we will work together cooperatively with other employees and with our business partners, agents, brokers, service providers and customers. We will value and continue to build these relationships.

**Excellence** We will strive to achieve the highest quality results in all that we do.

**Innovation** We will be innovative, flexible and forward thinking in our approach, in meeting needs and in finding solutions. We will accept the challenges for personal and corporate growth.

**Integrity** We will be honest and forthright in our business relationships and in our personal lives.

**Respect** We will treat all people with respect and understanding.

**Responsible** We will be diligent and competent in our work and in managing the resources entrusted to us.

**Group Medical Services is the operating name for GMS Insurance Inc.**



## **The GMS Advantage**

Group Medical Services, provides employee benefits to businesses across western Canada. Group Medical Services has been offering a wide variety of insurance products since 1949. Whatever your business, whatever your size, small to large, our Group Advantage plans will suit your needs.

Group Medical Services knows that each business is different and your employee benefit needs may be unique. That is why we are pleased to offer a life and disability insurance package along with our three standard health and dental plans. Should you be interested in a life package, please contact our representative for more information.

## **Why Select a GMS Group Advantage Plan?**

- Simple health and dental claims administration
- Outstanding Customer Service, our representatives are available to answer all quests and assist you as needed
- Quick claims turnaround for extended health and dental care (in most cases claims are paid within 5 working days from date of receipt)
- Flexibility to design plans to meet your needs
- Pay-direct Drug Card automatically included under the extended health plan
- Direct payment to health providers including ambulances (dependent upon your province of residence)

## **Administration Services Only (ASO) Plan**

An ASO Plan is similar to our regular insured plans except that instead of the employer paying monthly premiums, Group Medical Services would pay submitted claims on your behalf plus an administration fee.

As with other group plans, ASO plans qualify under the Income Tax Act and the benefits are tax-free to the employees.

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